Annual Report
2016
White County Office of Public Safety

3/1/2017
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Dear Citizens of White County,

I am proud to present to you the White County Office of Public Safety Annual Report for 2016. This report reflects the many accomplishments of the four combined agencies in the Public Safety Office organization: Animal Control, Emergency Management, E911-Communications, and Fire Services.

Each Agency in our organization strives to improve the quality of life in our community by serving the citizens with a commitment to exceptional customer service. It is an honor to work alongside the officers, civilian personnel and volunteers who dedicate themselves to serve White County with the highest degree of professional standards. We remain true to our core values of Respect, Integrity, and Excellence.

In 2017, the Office of Public Safety will continue to emphasize training and education for all of our employees. We will also focus on improved technology to streamline processes and improve communication.

On behalf of everyone at the White County Office of Public Safety, I thank you for your unending support and assure you that we will serve this community with honor and integrity. It is our goal to earn your trust and respect every day not only for what we achieve, but for how we do it.

Sincerely,

David L. Murphy, Jr.
Director -- Serving Since 2005
MISSION STATEMENT

The Office of Public Safety is committed to the preservation of life and property of the citizens of and visitors to White County.

VISION STATEMENT

To become the finest public safety organization possible, by utilizing and developing our members to their fullest potential, maximizing available resources, and being responsive to the growth of our community and the changing needs of our customers.

OUR PROMISE

Listen to you; Respect your Rights; and Represent you with the highest standards of Ethics and Integrity.

White County operates under the commission-county manager form of government. This system combines the policy leadership of elected officials with the administrative abilities of a county manager.
Division Commanders

Patricia A. Cooper
Division Chief
Serving Since 2004
Animal Services Division

Cami Downey
Administrative Assistant
Serving Since 1999
Emergency Management

Leah N. Sullens
Division Chief
Serving Since 1994
911-Communications

Norman Alexander
Division Chief
Serving Since 2005
Fire Services
The Animal Control Division of the White County Office of Public Safety serves to protect the health and safety of the citizens of White County. In addition, the program serves to protect the welfare of animals and to prevent cruelty and neglect. Animal Control officers are responsible for enforcing all animal related ordinances enacted by the White County Board of Commissioners and the laws and regulations of the State of Georgia.

They typically receive calls for service if an animal is found loose and unattended or abandoned. Animal Control Officers will also assist in cases of nuisance animals which include: damage to property, attacks of a human or another animal, excessive barking, or chasing vehicles, bicycles, or people. It is the duty of an animal owner to be responsible; however, violations of any ordinance could result in a citation and/or having their animal impounded.
Animal Ordinance Violations and Complaints

Animal Control Officers enforce the Animal Ordinance throughout White County. Of the 1,384 calls for Animal Control, 293 were inside the City of Cleveland, 31 were inside the City of Helen, 59 were inside the Sautee-Nacoochee Historic District and the remaining 1,001 were in the unincorporated areas of the county. These incidents were mostly complaints received and a small percentage officer initiated events.

Animal Control Complaints 2016

- Abandoned Animals: 149
- Animal Attack/Bites: 116
- Animal Cruelty: 35
- Stray Animals: 299
- Loose/Unattended Animal: 112
- Barking Complaints: 76
- Other Violations: 445
- Viscous Complaint: 1
- Livestock: 8
Other Activity

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citations Issued</td>
<td>21</td>
<td>19</td>
</tr>
<tr>
<td>Training Hours by Staff</td>
<td>149.25 Hours</td>
<td>143.5 Hours</td>
</tr>
</tbody>
</table>

Animal Control Revenue

The revenue for the Animal Control Division originates from adoptions, grants, animal services, donations and fees. Fines are collected by Magistrate Court and are dispersed into the fines and forfeitures account.
Animals Received From

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Intake</td>
<td>815</td>
<td>857</td>
</tr>
<tr>
<td>Owner Surrender</td>
<td>231</td>
<td>293</td>
</tr>
<tr>
<td>Stray</td>
<td>584</td>
<td>637</td>
</tr>
</tbody>
</table>

Animals Received in 2016

The White County Animal Shelter accepts animals brought in by Animal Control, animals owned by White County citizens and unwanted strays found in the county. The shelter also adopts animals out to the public.

SIGNIFICANT ACCOMPLISHMENTS FOR 2016

- Received over $5000 in grant funds for various projects to include adoption & spay-neuter program.
- Euthanasia rate continues to decline; largest percentage is feral felines.
- Scheduled quarterly special adoption program.
ANIMAL DISPOSITIONS

COMMUNITY INVOLVEMENT/SERVICES

Spay/Neuter Program
Emergency Management Division

Overview

The Emergency Management Division has developed a comprehensive emergency management system which has enabled White County to effectively protect its citizens from the wide range of hazards that threaten the area. The success of this system is built on an all-hazards approach to emergency management and strong partnerships within the emergency management community. This community consists of federal, state and local partners; voluntary and other non-government and community-based organizations; and the private sector, such as utilities and medical service providers.

Emergency Management Services

- Mitigation of and planning for large-scale, all-hazards emergencies and disasters.
- Coordination of large-scale emergencies and disasters.
- Development, maintenance and execution of the County’s Emergency Operations Plan.
- Liaison to local, county, state, military, and federal agencies and departments.
- Coordination of multi-jurisdictional exercises and training.
- Management of resources to assist responders and the affected population.
- Administration of federal and state grant funding.
- Conduct community education and training.

Community Hazards and Threats

Natural Hazards

Our area has endured numerous natural disasters. These include wildfires, flooding, and severe weather events. There is no certainty that subsequent disasters will be equal, less, or greater than the magnitude of previous disasters. However, as the county continues to grow, the consequences from a major disaster are exponentially increasing. Although many different natural hazards may affect the county, the four most likely to have significant impact are wildfires, thunderstorms, winter storms and tornadoes.

Wildfire

Virtually all of White County can potentially be affected by wildfire. This is especially true in areas of the wildland-urban interface. This is described as an area where human-made infrastructure is in or adjacent to areas prone to wildfire. As White County grows more areas of WUI will be defined and the potential for devastating wildfire will increase. Any further steps taken to mitigate the effects of wildfire will be undertaken on a countywide basis and include the Cities of Cleveland and Helen.
Thunderstorm(s)

Much like tornados, all of White County can potentially be affected by thunderstorms. As a result, any mitigation steps taken related to thunderstorm should be undertaken on a countywide basis, whenever possible, and include the Cities of Cleveland and Helen. New regulations that mitigate hazard risk for White County should be shared with both entities for their local adoption. There are no significant differences between the county and the two municipalities (Cleveland and Helen) in terms of risks and vulnerabilities associated with thunderstorms. As more data becomes available, and is determined relevant to the thunderstorm hazard, they will be evaluated and incorporated as applicable, into future plan updates.

Winter Storm(s)

All of White County can potentially be negatively impacted by winter storms. As a result, any mitigation steps taken related to winter storms should be undertaken on a countywide basis and include the Cities of Cleveland and Helen. There are no significant differences between the county and the two municipalities (Cleveland and Helen) in terms of risks and vulnerabilities associated with winter storms. New regulations that mitigate hazard risk for White County should be shared with both entities for their local adoption. When future maps and data become available, and are determined relevant to the winter storm hazard, they will be evaluated and incorporated as applicable, into future plan updates.

Tornadoes

All of White County has the same design wind speed of 200 mph as determined by the American Society of Civil Engineers (ASCE). There are no significant differences between the county and the two municipalities (Cleveland and Helen) in terms of risks and vulnerabilities associated with tornados. As stated previously, the entire county can potentially be affected by a tornado. As a result, any mitigation steps taken related to tornados have been undertaken on a countywide basis and include the Cities of Cleveland and Helen. When future maps and data become available, and are determined relevant to the tornado hazard, they will be evaluated and incorporated as applicable into future plan updates.

Human Caused Threats

Hazardous Materials Spills

There are many sources of hazardous materials in White County. These sources include chemical manufacturers, service stations, healthcare facilities and hazardous disposal sites. Hazardous materials are also shipped daily on area highways.

Terrorism/Cyber Attacks

All of White County, to include the City of Cleveland and Helen are vulnerable to acts of terrorism. While we have no experience to draw from, it is prudent and appropriate that all jurisdictions consider the possibilities.
Preparedness

Preparedness is a shared responsibility. While such measures can reduce vulnerability to a disaster and decrease risk, hazards cannot be completely eliminated. White County EMA collaborates with all levels of government, private and non-profit sectors. Additionally, EMA encourages families and businesses to be ready for small emergencies as well as large disasters by making emergency preparedness planning resources available.

Operational Planning

Emergency Management Planning is a complex but critical field that encompasses the five basic phases of emergency management. The Emergency Operations Plan and its associated support and incident annexes are the cornerstone for disaster management across all the phases.

The plan is reviewed annually, and in 2016 the plan included new annexes. Other annexes were expanded or strengthened as well. The annexes are:

- Emergency Roadway Operations
- Severe Weather Annex
- Winter Weather Annex
- Community Playbook

Hazard Mitigation Planning

The purpose of mitigation planning is to identify policies and actions that can be implemented both immediately and in the long term to reduce risk and future losses. White County’s Multi-Jurisdictional Hazard Mitigation Plan forms the foundation of our long-term strategy to reduce disaster losses and break the cycle of disaster damage, reconstruction, and repeated damage. An updated Hazard Mitigation Plan must be submitted to the Federal Emergency Management Agency every five years, and the White County plan was updated and approved in 2016.
Emergency Operations Center

The Emergency Operations Center (EOC) provides a central location from which government at any level can provide interagency coordination and executive decision-making in support of the incident response.

The EOC does not command or control the on-scene response, but rather carries out the coordination function through:

- Information collection/evaluation
- Priority setting
- Resource Management

Decision making at the EOC affects the incident response as well as the public response. The decisions made at the EOC are not tactical decisions; however, tactical decisions are made by the Incident Commander and the Command Staff at the incident scene.

![EOC Activation - EMA Responses](chart.png)
Training and exercises for emergency response is an integral part of community preparedness. The White County EMA coordinates and participates in multiple activities every year. Exercises are designed to allow personnel to test and validate plans. Exercises allow for opportunities to bring together personnel from multiple agencies to simulate and test capabilities.

Total Training Provided/Coordinated in 2016:

- # of Events: 15
- # Training Hours Completed: 214
- # CERT Hours Completed: 378
Community Resiliency

The White County Citizen Corps Council continued to make positive impacts during 2016. The partner organizations were able to take advantage of federal grant funding to help maintain the programs that support the citizens of White County.

Community Emergency Response Team (CERT)

The Community Emergency Response Team (CERT) program educates people about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations. In 2016, members completed 378 hours of training.

White County EMA solicits CERT members for an advanced team to provide volunteer services during disasters. In 2016, the advanced team completed the following training:

- Shelter Management and Operations
- Debris Removal Chainsaw Strike Team
- Skywarn Weather Training

Amateur Radio Emergency Service

A primary responsibility of the Amateur Radio Emergency Service, as established by Part 97 of the Federal Communications Commission’s regulations, is the performance of public service communications for the general public, particularly in times of emergency when normal communications are not available. White ARES supports the emergency communication needs of the citizens of White County.

Severe Weather Monitoring and Warning Program

EMA uses various public warning systems to alert the public about emergencies, and any actions they should take to respond. Messaging is coordinated to ensure accuracy and timeliness. Primary systems used include:

Outdoor Warning System
White County has a series of outdoor warning sirens located in 18 sites in the most densely populated areas. As grant funds become available this system will continue to develop. These sites are tested the first Wednesday of each month around noon.

Emergency Notification System
The ENS sends alerts of emergency situations that are a threat to life or property, or situations deemed dangerous by public safety officials.
Grants – Federal Funding Programs

Emergency Management is the coordinating agent for all federal Emergency Management and Homeland Security grants for Public Safety. Pre-Disaster and Disaster Mitigation Funds are funneled through the division for the mitigation, prevention and preparedness for natural and man-made disasters. This graph indicates the amount of funding brought back to White County for these programs.

2016 Funding Achieved---

- Homeland Security – All Terrain Vehicle $ 16,500.00
- Hazard Mitigation – Outdoor Warning Siren $ 22,472.00
- Emergency Management Performance Grant $ 8,643.00
911-Communications Division

The White County 911-Central Communications Division is an integral part of the White County Office of Public Safety. This division provides optimum communications for the White County Sheriff’s Office, White County Fire Services, White County Emergency Medical Services, White County Animal Control, Cleveland Police Department, Cleveland Fire Department, Helen Police Department, and Helen Fire Department.

The E-911 Communications Center is a 24/7 operation and is manned by four twelve hour shifts utilizing three to four Communications Officers per shift.

In 2016, dispatch of all Animal Control Services and emergency GCIC entries for Helen Police and White County Sheriff’s Office added to the services provided by this division.

**Call Volume**

The White County E911 Center processes phone calls from three sources: 9-1-1 emergency lines, alarm lines and administrative lines. The 9-1-1 emergency lines are reached by dialing “9-1-1” or by being transferred from another E9-1-1 center. Alarm lines are used only by alarm monitoring companies reporting various alarms, and administrative lines are used for all other phone calls.

![Call Volume Chart](image-url)
CAD System

The Computer Aided Dispatch (CAD) system allows 9-1-1 operations and communications to be accelerated and assisted by an automated system. The CAD System is the first point of entry for information received by the E9-1-1 Center.

Total Incidents/Radio Calls

<table>
<thead>
<tr>
<th>Year</th>
<th>Incidents/Radio Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>138,952</td>
</tr>
<tr>
<td>2015</td>
<td>199,843</td>
</tr>
<tr>
<td>2016</td>
<td>191,141</td>
</tr>
</tbody>
</table>
The White County Sheriff’s Office is the largest law enforcement agency in the county and has the biggest jurisdiction coverage area, therefore they account for the highest number of law enforcement incidents, totaling 56% of all LE calls in 2016.

The White County Fire Services is the largest fire department in the county totaling 77% of all fire calls.
White County EMS is the largest agency in this selection, making up 97% of all incidents. Public Works includes calls to DOT and City Public Works agencies.
Busiest Day of the Week for 2016 – Friday
This graph represents the number of radio calls answered by staff.

1 PM was the peak time for radio calls in 2016.
Fire Services Division

Overview

In order to help you better understand White County Fire Services we offer you the following information and encourage you to visit any area of operation and our contact our administrative office.

- Established – July 1986
- Serves an area of 242 square miles
- Serves a population of over 28,319 –{2015 Projection Report}
- Has an ISO rating of 4/4Y/10
- 12 Career Firefighter Positions; 2 Part-Time Positions and 46 Volunteer Firefighter Positions
- Provides fire protection, rescue and basic life support system to the unincorporated county – 24 hours a day.

Core Values

HONOR
to serve our community

COURAGE
in the face of all adversity

COMMITMENT
at any cost

INTEGRITY
to maintain trust
Organizational Chart

Public Safety Director

FIRE DIVISION CHIEF

SOUTH BATTALION

NORTH BATTALION

TECHNICAL SERVICES

STATIONS HQ, 2, 4, 5

STATIONS 3, 6, 7

FIRE INSPECTIONS

MAINTENANCE

New additions to the fleet for 2016

2016 ATV 6X6 POLARIS – Purchased-Homeland Security Funds

AIR-LIGHT UNIT #4
Fire Service

Divisions

**Suppression**
This division is the backbone of the Fire Department. All administration functions of the department ultimately are conducted to support the Suppression Division. This division contains field personnel working in fire stations and responding to the constant requests for assistance from the citizenry. While stations are staffed primarily with volunteers (46), we do employ career firefighters (12). One station is manned 24 hours per day, 7 days per week. An additional station is manned during peak business hours, Monday-Friday, 6AM-7PM.

**Wildland/Urban Interface Unit**
This unit responds to and is responsible for combating wildland and brush fires and incidents where wildland meets urban housing. The unit responds with specially designed brush trucks – Wildland 2, Wildland 6 and Wildland 7. White County promotes the Firewise program and is part of the Fire Adapted Communities program.

**Technical Services**
This division serves as the critical link keeping the department operable. It consists of one Captain who ensures all department vehicles and facilities are maintained and repaired properly and efficiently. They serve as Quartermaster ensuring the field is supplied with tools, uniforms, and maintains the stock of supplies for all fire stations.

**Training & Professional Development**
This division is responsible for providing instruction in modern firefighting practices, emergency medical procedures, and maintaining a proficient level of expertise to all department members. Conducts public education and preparedness training to the citizenry.

**Fire Inspections**
This division contains personnel for building plan review, fire code inspections, and fire investigators. The division plays an integral role in the construction of new buildings and ensuring those structures are built to meet or exceed current fire codes. The division also investigates any fire that is suspicious in nature, unlawfully set or of which the cause cannot be immediately determined.
Community Risk Reduction

- Fire Safety Education -- 2,326 children and challenged adults received fire safety education.
- Station 6 Halloween Safe Kids—reached approximately 1,500 visitors this year.
- Distributed 78 free smoke detectors to high risk households.
- 32 Building Inspections completed and 20 plan reviews for new development.
- 270 Pre-Fire Plans completed by staff.

Water

- Gallons of Water transported by apparatus equals 19,150 gallons.
- Gallons of Water used in suppression activities for the year equaled to 270,449 gallons.

Hose & Ladders

- Units carry a total of 4.5 miles of hose.
- Ladders on all apparatus total 648 feet.

Average Response Time = 10 Minutes
Time Personnel Spent At Incidents = 4,482 Hours

Training

- Number of training hours conducted and received by fire department personnel in 2016: 3,748
  - Formal Training = 2,745
  - Drills = 800
  - Computer Based = 203
  - Fire Oriented Training = 2,976
  - EMS Oriented Training = 772
Battalion One – South

STATION 1 – South Battalion Headquarters
Located on the White Co Government Complex
1241 Helen Hwy
Cleveland, GA 30528
- Constructed 1988
- Houses Engine 101, Rehab Squad 81
- ALS Ambulance (1), EMS Supervisor
- Spare ALS Ambulance (2)

STATION 4
Located on Westmoreland Rd, .75 miles from GA 75S
1650 Westmoreland Road
Cleveland, GA 30528
- Constructed 1990; Renovated 2006
- Houses Engine 4, Tanker 2, Rescue 4, Air 4
- ALS Ambulance (1)

STATION 5
Located on Shoal Creek Ch Rd, .2 miles from GA 115W
380 Shoal Creek Church Road
Cleveland, GA 30528
- Constructed 1990
- Houses Engine 5, Tanker 5, Rescue 5

STATION 6
Located on US Hwy 129N, 1.5 miles from Adair Mill Rd
6449 US Highway 129 N
Cleveland, GA 30528
- Constructed 1990
- Houses Engine 6, Tanker 6, Wildland 6
- Rescue 6 – Wilderness Search & Rescue
STATION 2
Located on Duncan Bridge Rd, .10 miles from GA 115E
7494 Duncan Bridge Road
Cleveland, GA 30528
❖ Constructed 1986; Renovated 2009
❖ Houses Engine 2, Tanker 2, Rescue 2
   ATV 1 – 6x6 ATV Polaris

STATION 3 – North Battalion Headquarters
Located on Garland Bristol Rd, .1 mile from GA 17
33 Garland Bristol Road
Sautee, GA 30571
❖ Constructed 2006
❖ Houses Engine 3, Tanker 3
❖ Rescue 3 – Wilderness Search & Rescue

Also Located Within North Battalion at Helen City Fire Station:
   (1) ALS Ambulance
   (1) 6x6 ATV Polaris – ATV 2

STATION 7
Located on GA 356, 3.2 miles east of Unicoi State Park
4149 Highway 356
Sautee, GA 30571
❖ Constructed 1988; Renovated 2013
❖ Houses Engine 7, Tanker 7, Wildland 7
❖ Rescue 7 – Wilderness Search & Rescue

Together We Will Make A Difference
Future Facilities

Additional facilities are planned for construction and are part of the long term work program. These programs are subject to funding by the Board of Commissioners.

Proposed Station # 8 – Maudlin Road (Land Acquired)
Proposed Training Facility @ Mauldin Road Station # 8
Proposed Station # 9 – Duncan Bridge Road Area of Panorama Drive
1,402 Responses By District
This graph illustrates the station district where calls occurred. White County Fire units are often called into a neighboring station territory as backup. Cleveland represents auto aide calls in the county handled by Cleveland City; while Helen represents auto aide calls in the county handled by Helen City.

3,221 Fire Apparatus Responses
This graph represents the number of times a fire apparatus responds for a call.
Our Mission:
The prevention and mitigation of injuries, deaths and property loss.

Our Vision:
White County Fire Services strives for excellence in emergency preparedness and response.

Fire Incident By Type

Vehicle 17%
Vegetation 18%
Illegal 27%
Structure 27%
Other 11%

First Responder/Rescue Services by Fire Division

Medical 77.14%
Motor Vehicle Accidents 20.43%
Auto Extrication 1.00%
Search & Rescue 1.43%
Station 5 at Shoal Creek has the most volunteers in the county. In 2016, five (5) recruits went through training, we added a total of six (6) volunteer and lost four (4) for various reasons.
# Our Fleet

<table>
<thead>
<tr>
<th>Engines</th>
<th>White County has 7 Engine/Pumper Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>E2</td>
<td>1998 GMC 1250GPM 750 Gallons of Water</td>
</tr>
<tr>
<td>E3</td>
<td>2012 HME 1250GPM 1000 Gallons of Water</td>
</tr>
<tr>
<td>E4</td>
<td>2007 FERR 1500GPM 1000 Gallons of Water</td>
</tr>
<tr>
<td>E5</td>
<td>1996 FORD 1250GPM 750 Gallons of Water</td>
</tr>
<tr>
<td>E6</td>
<td>2012 HME 1250GPM 1000 Gallons of Water</td>
</tr>
<tr>
<td>E7</td>
<td>1991 FORD 1000GPM 750 Gallons of Water</td>
</tr>
<tr>
<td>E101 SPARE</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tankers</th>
<th>White County has 5 Tankers</th>
</tr>
</thead>
<tbody>
<tr>
<td>T2</td>
<td>2012 PETE 750GPM 3000 Gallons of Water</td>
</tr>
<tr>
<td>T3</td>
<td>1991 FORD 1000GPM 1500 Gallons of Water</td>
</tr>
<tr>
<td>T4</td>
<td>2001 GMC 1250GPM 1500 Gallons of Water</td>
</tr>
<tr>
<td>T6</td>
<td>2001 GMC 1250GPM 1500 Gallons of Water</td>
</tr>
<tr>
<td>T7</td>
<td>2008 PETE 500GPM 3000 Gallons of Water</td>
</tr>
<tr>
<td>To be delivered Spring of 2017 – 4000 Gallon Unit</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Air &amp; Light</th>
<th>White County has 1 Support Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIR 4</td>
<td>1988 FORD Air-Light Support Unit</td>
</tr>
<tr>
<td>Coming in 2017 – Rehab Unit – Squad 81</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Rescues</th>
<th>White County has 6 Rescue Units</th>
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</thead>
<tbody>
<tr>
<td>R2</td>
<td>2013 FORD 200GPM 250 Gallons of Water</td>
</tr>
<tr>
<td>R3</td>
<td>2009 FORD 200GPM 300 Gallons of Water</td>
</tr>
<tr>
<td>R4</td>
<td>2009 FORD 200GPM 300 Gallons of Water</td>
</tr>
<tr>
<td>R5</td>
<td>1997 FORD 250GPM 200 Gallons of Water</td>
</tr>
<tr>
<td>R6</td>
<td>1993 FORD 250GPM 250 Gallons of Water</td>
</tr>
<tr>
<td>R7</td>
<td>1994 FORD 250GPM 300 Gallons of Water</td>
</tr>
<tr>
<td>*Rescue 3 &amp; 4 are state licensed units.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Wildland</th>
<th>White County has 3 Wildland Response Units</th>
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</thead>
<tbody>
<tr>
<td>WL2</td>
<td>2004 FORD 250GPM 300 Gallons of Water</td>
</tr>
<tr>
<td>WL6</td>
<td>2008 FORD 375GPM 150 Gallons of Water</td>
</tr>
<tr>
<td>WL7</td>
<td>1998 M1078 200GPM 300 Gallons of Water</td>
</tr>
</tbody>
</table>
**Specialty Apparatus**

**Decontamination Unit**
One decontamination unit is housed at fire headquarters and was purchased with grant funds in 2004.

**Brush/Wildland Trucks**
Brush/Wildland trucks are capable of reaching remote areas and areas not easily accessible by fire engines and tankers. They are highly effective vehicles that are smaller and more maneuverable, allowing them to negotiate narrow pathways, off-road trails, and golf cart paths.

**ATV**
The versatile ATV assists in responding to medical emergencies or small fires during events in and around mountain terrain, recreational trails and special events. One ATV is in-service at Fire Station 2 on Duncan Bridge Road, and One ATV is in-service and housed at the Helen City Fire Station.

**Swift Water Rescue Boat**
The swift water rescue boat is housed at the headquarters building which allows for effective operations in shallow and quickly moving waters.

**Utility Vehicles/Quick Response Units**
The fleet of four (4) utility/quick response vehicles is assigned to the Fire Chief, Technical Services Officer and at Fire Stations 2 & 3. These vehicles are primarily used for quick response and command staff for effective response to incidents throughout the county.
Our Contact Information

Our office is here to serve you, our citizens. Below is our contact information for you and our community. If you need any of our services, please do not hesitate to contact us.

Emergencies --- DIAL 9-1-1

Animal Control 706-219-2689
Emergency Management 706-865-9500
Office of the Director 706-865-9500
9-1-1 Communications – Non-Emergency 706-865-0911
Fire Services Headquarters 706-865-3855
For Burn Permits 877-652-2876

MAIN ADDRESS FOR ALL DIVISIONS ---

1241 HELEN HWY
SUITE 100
CLEVELAND, GEORGIA 30528