

Your 9-1-1 User Board

Members:

County Manager	Alton Brown
Sheriff	Neal Walden
Cleveland Police Chief	John Foster
Helen Police Chief	Ted Ray
Cleveland Fire Chief	Ricky Pruitt
Helen Fire Chief	Burt Smith
White County Fire Chief	Dickie Howard
White County EMS Chief	Bill Scandrett
White County Coroner	Ricky Barrett
White County EMA Director	David Murphy
White County Public Works Director	Doug Dockery

Duties:

- 1. Assist in the selection of new hires for communications center staff. Five members will alternate as an interview board to help determine the best qualified person for the position.**
- 2. Assist in the development of operation guidelines to improve the productivity of the communications division as to provide a simplistic guide for communication officers.**
- 3. Review the selection of communications equipment of the internal and external operations of the overall communications system, including computer aided dispatch, 9-1-1 and radio equipment. Set standards for communications purchases for all departments and agencies in keeping with the overall communications plan.**
- 4. Administer quality assurance guidelines for the review of telephone and radio communications as to establish areas where guidelines must be reviewed and training revisited to become more efficient and effective. Five members will alternate in the review process according to QA guidelines.**
- 5. Bring issues to the table for discussion. Questions, concerns, and criticism followed with suggestions for resolving those issues.**